









# **CV Writing**

Get ready to apply for your dream job! - Workshop

#### FOR INTERNAL USE

## WHO ARE WE?

- · Name:
- Job title:
- Skills I need to do the job:



## WHO HAS HEARD OF DHL?

We are a logistics company.

We move goods.

We make sure that the right items are in the right place at the right time.



## **LEARNING OBJECTIVES**

By the end of this workshop you will be able to:

- Identify your competencies, skills, experiences and present them in a compelling way
- Write a Curriculum Vitae (CV)



**TODAYS LEARNING JOURNEY** Session introduction Duration 03:42 Celebrate CV Writing

# **GROUNDRULES**





## IN THE FUTURE I WILL WORK IN THE AREA OF...



Individual activity



Add a post it with your name to the area on the poster where you envision yourself working in the future.



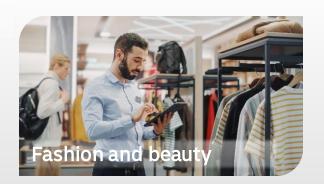
5 minutes



## **CAREER FIELDS**























FOR INTERNAL USE

#### WHAT IS A CV?

### Curriculum Vitae: course of life

- ·Shows you are qualified for the job
- ·Showcases your achievements and experience
- · Highlights your strength and skills
- ·Maximum 1 to 2 pages



#### CONTACT

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+2 434-232-534234

henrysilly@mail.com

Henrysilly.com

FOLLOW ME

#### LANGUAGE

ENGLISH • • • • FRENCH • • • SPANISH • • •

#### **HOBBIES**

Photography Swimming

Bowling pins Music



#### ABOUT ME

My Name is Henry Silly Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the



#### **EDUCATION**

#### > SCHOOL NAME 1

JUNE 2008 - DEC 2014

Lorem ipsum dolor: sit amet consectet gelit, it ellentesque eleife ornare ipsun enunc pulvinati ncidunt, quis pul vinar mellu

#### > COLLEGE NAME 1

JUNE 2008 - DEC 2014

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#### EXPERIENCE

#### > WORK NAME 1

JUNE 2008 - DEC 2014

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JAVA SCRPT	• • • • •	JAVA SCRPT		۰	۰	۰	۰



## WHAT SHOULD BE ON A CV?



Working in groups of 4.

In your group, brainstorm on the following:



- As an employer what would you be interested in to know about a future employee before hiring?
- · Write on post it notes. (1 item per post it)



#### WHAT SHOULD BE INCLUDED IN A CV?

Interests Hobbies

Languages

Education\*

References

Additional activities
Courses
Certificates
Volunteering work



**Contact details** 

Name\*
Address
Phone number\*
Email address\*

Personal Statement\*: 2/3 clear sentences about your overall experience and career aim (optional)

Work experience\*

Skills and achievements\*

\*Must haves

## **HOW TO SEND YOUR CV?**



On LinkedIn



Email



Mail



On your website



## WHERE TO FIND JOB OFFERS?



Career websites



Job fairs



Social media



Recruiting firms



Referrals



Company websites



## **VISUALLY MOST APPEALING CV**



Stay in your current group.



Out of 4 CVs choose the best CV based on first impressions.





## **CHOOSE THE BEST CV**



Individual activity



- · You will see 6 slides. Each slide has a mistake.
- · If you spot the mistake raise your hand.



minute per slide

# **SPOT THE MISTAKE (1)**

Senior Project Manager DHL IT Services, London - UK July 2019 to March 2021

- Managing a £25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver \$2b savings within 5 years
- Overall budget responsibility totals €30 million

# **SOLUTION (1)**

Senior Project Manager DHL IT Services, London - UK July 2019 to March 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overall budget responsibility totals €30 million

Keep currencies consistent throughout

## **SPOT THE MISTAKE (2)**

Senior Project Manager DHL IT Services

July 2019 to March 2021

- Managing a £25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver \$2b savings within 5 years
- Overall budget responsibility totals €30 million

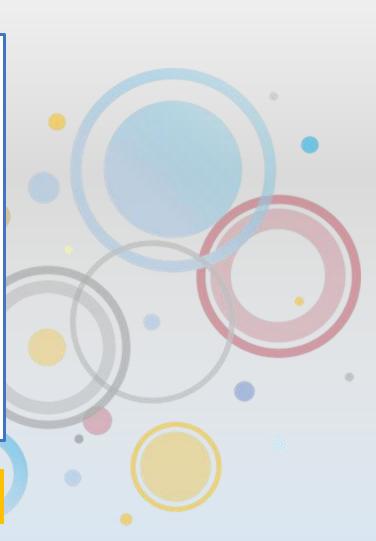


**SOLUTION (2)** 

Senior Project Manager DHL IT Services, London - UK July 2019 to March 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overall budget responsibility totals €30 million





# **SPOT THE MISTAKE (3)**

# SENIOR PROJECT MANAGER <u>DHL IT Services</u>, London - UK July 2019 to March 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overall budget responsibility totals €30 million



# **SOLUTION (3)**

### Senior Project Manager

DHL IT Services, London - UK July 2019 to March 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overall budget responsibility totals €30 million

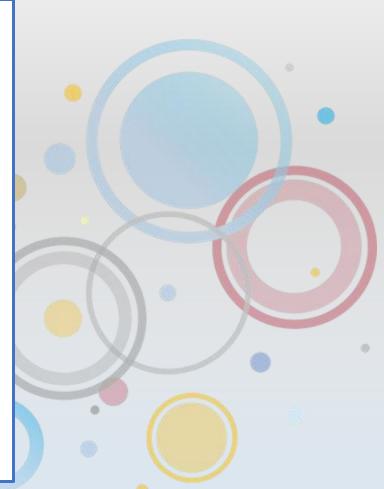
Be consistent when highlighting text styles



# **SPOT THE MISTAKE (4)**

# Senior Project Manager DHL IT Services, London - UK July 2019 to March 2021

- Managing a €25m budget for the delivery of +40
   Regional projects, impacting over 10k users
  - Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
  - Overall budget responsibility totals €30 million

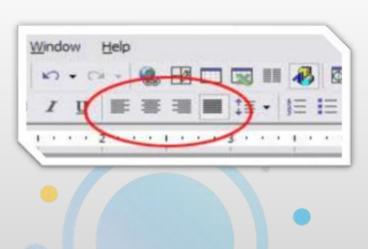


# **SOLUTION (4)**

### Senior Project Manager

DHL IT Services, London - UK July 2019 to March 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overall budget responsibility totals €30 million





# **SPOT THE MISTAKE (5)**

Senior Project Managers

DHL IT Survices, , Lundon - UK

July 2019 to March 2021

- Managing a £25m budget for the delivery of +40 Regional projects, impacting over 10k ussers.
- Leding the implementation of a large transformational Change Programme expected to deliver \$2b savings within 5 years.
- Overall budget responsibilty totals €30 million.



# **SOLUTION (5)**

Senior Project Managers

DHL IT Survices, , Lundon - UK

July 2019 to March 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k ussers
- Leding the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overal budget responsibilty totals €30 million

Spell check for errors and typos



# **SOLUTION (6)**

# Senior Project Manager DHL IT Services, London - UK July 2019 to February 2021

- Managed a €25m budget for the delivery of +40 Regional projects which impacted over 10k users
- Led the implementation of a large transformational Change Programme which delivered €2b savings over 5 years
- Overall budget responsibility totalled €30 million

Historical roles to be written in past tense

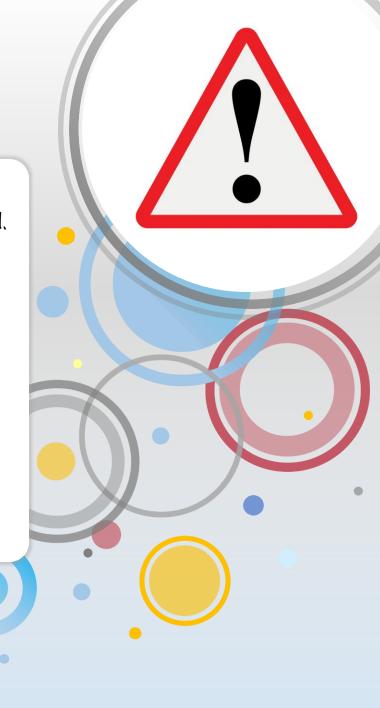
# **SPOT THE MISTAKE (6)**

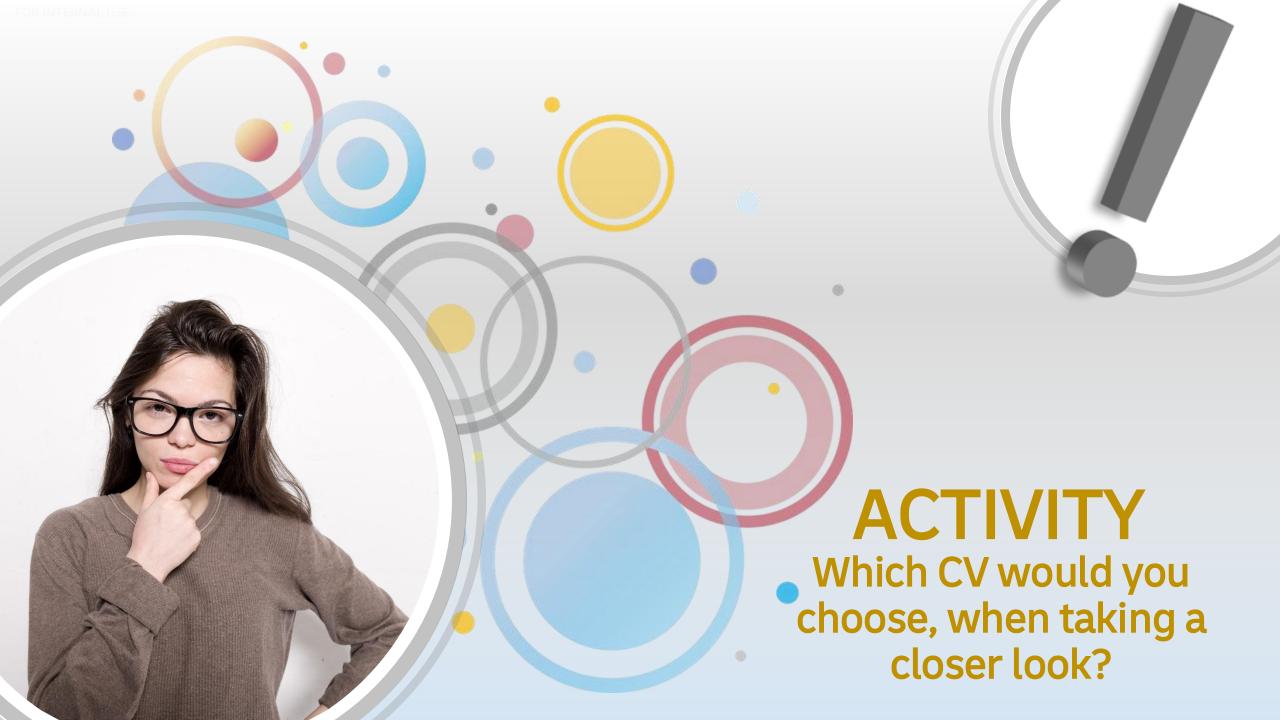
# Senior Project Manager

DHL IT Services, London - UK July 2019 to February 2021

- Managing a €25m budget for the delivery of +40 Regional projects, impacting over 10k users
- Leading the implementation of a large transformational Change Programme expected to deliver €2b savings within 5 years
- Overall budget responsibility totals €30 million

- Using an unprofessional email address. Creating a new email address can be helpful.
- Missing contact details
- Keeping the CV too generic
- Too many repetitive words
- · Outdated or irrelevant information
- Adding a Photo

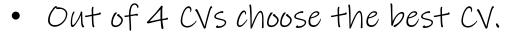




## LET'S LEARN FROM EXAMPLES



Stay in your current group.





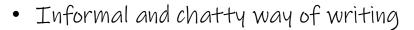
- Write down per CV the positive and negative elements. (Workbook page 3-7)
- · Choose Who you would invite for an interview



## FEEDBACK ON CV 1 - ANITA







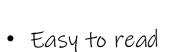
- · Achievements are not specific
- · No phone number
- · Font of headers not consistent
- · Hobbies irrelevant

#### FEEDBACK ON CV 2 - ZAK



- No emailaddress
- Comes across arrogant and not a team player
- Lot of exaggeration
- Personal statement at the end.
- Inconsistent bullets used
- Text formatting not clear (work experience)
- Did not proof read (Religious Studies is mentioned twice) Typo on Qualifications

## FEEDBACK ON CV 3 - MICHAEL



• Clear personal statement with sophisticated language



No phone number



#### FEEDBACK ON CV 4 - SAMINA



- Clear personal statement with sophisticated language
- Proved she was a team player during work experience
- Did not list all GCSE and A level subjects and grades – more concise layout
- · Historical roles written in past tense
- No spelling errors
- · Clear text formatting
- Only 1 currency used



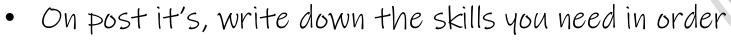




## **CHOOSE THE BEST CV**



Work in groups with the same interest in the "envision your dream job" activity.





to work for an employer in your area of interest.

- Think about your preferred future area of work
- · Add the post it's to the applicable work area poster





#### Professional skills

Financial management

Project management

Analytical skills

Writing

Customer service

Technical skills

Sales skills

Public speaking

#### Personal competencies

Networking

Resilience

Conflict management

Teamwork

Emotional intelligence

Adaptability

Leadership

Critical thinking

Time management

Decision-making

Problem-solving

Creativity

Cultural competence

Quick Learner

Interpersonal skills

Communication

Attention to detail



#### WHAT ARE MY ACHIEVEMENTS?

## Sports, teams and clubs

Played in the school football team

#### Skills

- Teamwork
- Resilience
- Self motivation
- Time management
- Leadership

## LIST YOUR ACHIEVEMENTS



Individual activity



- · List your achievements so far
- · Identify the skills that belong to each achievement
- · Use your workbook (page 8-10)



#### **XYZ RESUME FORMAT**

#### XYZ Resume format

X: What did you accomplish?

Y: What were the qualitative results?

Z: which skills or experience did you use to achieve the outcome?

#### Achievement

Played in the school football team

#### Achievement with XYZ

I was rewarded keeper of the year in the football team twice, the team got promoted due to us winning all games. Attending all keeper training sessions and additional masterclasses improved my keeper skills.

# **SUMMARY**

### So far we have covered;

- · Which elements should be included in a CV
- · Common mistakes to avoid on a CV
- · Useful skills in the workplace
- · Your achievements and skills





# **WRITE YOUR CV**



Individual activity



- Use your workbook (page 11-16)
- · Complete the elements of the CV



# **SUMMARY**

#### Today we have covered;

- · Which elements should be included in a CV
- · Common mistakes to avoid on a CV
- · Useful skills in the workplace
- · Your achievements and skills
- Writing a CV





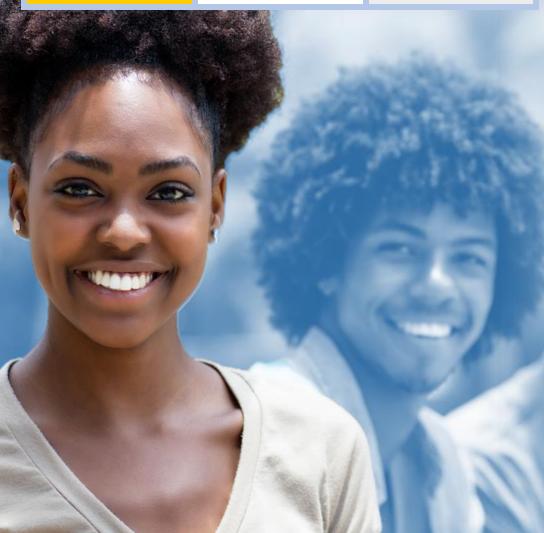
## You have completed this session













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# THANK YOU FOR YOUR TIME AND ATTENTION